



Zentec Trading 37cc trading as CZA MARKETING is a business in the health care industry that markets herbal health care products.

ORDERS

The website allows a person (“user”) to place electronic orders (“order”) for one or more item/s on offer as long as such products are available and not sold out. A purchasing contract (“sale”) between the user and Zentec Trading 37 CC shall be complete only once I have placed an order and the payment has been processed fully, meaning Zentec Trading 37 CC has received and accepted the payment.

EXPORT RESTRICTION

See Shipping info for details

SHIPPING INFO

Goods are delivered via courier companies within South Africa at a cost of R150.00(One Hundred and Fifty Rands) inclusive of vat for every 2kg ordered. Delivery prices are subject to change as determined by courier providers. Deliveries in South Africa takes between 3 to 5 working days for door to door service. We will provide a confidential delivery service for customers who request same.

All international deliveries will be subject to export restrictions . International delivery will be processed via the South African postal services and will take between 10 – 15 working days .

CUSTOMER PRIVACY POLICY

Zentec trading37cc shall take all reasonable steps to protect the personal information of users. For the purposes of this clause, \”personal information\” shall be defined as detailed in the Promotion of Access to Information Act2000 (PAIA). The PAIA may be downloaded from: http://www.polity.org.za/attachment.php?aa_id=3569

PAYMENT OPTIONS ACCEPTED

Payment may be made via PAYFAST. For more information on payment options please visit www.payfast.co.za or contact our support team on 0313011610 .

CREDIT CARD ACQUIRING AND SECURITY

Credit card transactions will be acquired for Zentec Trading 37cc via PAYFAST who are the approved payment gateway for Zentec Trading37cc.PAYFAST uses the strictest security measures to ensure information is safe and secure. Please visit www.payfast.co.za for detailed information on security .

CUSTOMER DETAILS SEPARATE FROM CARD DETAILS

Customer details will be stored by Zentec Trading 37cc separately from card details which are entered by the client on PayFast secure site. For more detail on PayFast refer to www.payfast.co.za.

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR). The US\$ price quoted is subject to international currency exchange rates and therefore can vary slightly (up or down) to the quoted price.

RESPONSIBILITY

Zentec trading37cc takes responsibility for all aspects relating to the transaction including sale of goods sold on this website, customer service and support, dispute resolution and delivery of goods.

COUNTRY OF DOMICILE

This website is governed by the laws of South Africa and Zentec trading37cc chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, South Africa.

VARIATION

Zentec Trading 37 CC may, in its sole discretion, change this agreement or any part thereof after giving me prior written notice.”

COMPANY INFORMATION

This web site is owned and run by Zentec trading 37cc based in South Africa trading as Cza Marketing.



RETURNS AND REFUNDS POLICY

In accordance with the Electronic Communications and Transactions Act, I accept that I may cancel my purchase within 7 calendar days after the date of the receipt of the goods. I must advise Zentec Trading 37 CC in writing of my cancellation and any such cancellation must be signed by the person who made the original purchase. The goods must be returned to Zentec Trading 37 CC in its original condition, unused, undamaged and unopened and in its original packaging within 7 calendar days from notice of cancellation. The cost of return of the goods shall be for my account (this cost will be deducted off my refund).

Products eligible for return or exchange may be refunded into my original method of payment.

Zentec Trading 37 CC does not guarantee that I will be automatically refunded. The decision to refund is solely at the discretion of Zentec Trading 37 CC having inspected the condition of the item returned.

Due to the nature of the product, Zentec Trading 37 CC is unable to warrant or guarantee the effectiveness or sustainability of any products to my needs or metabolism. Nasti products are not suitable for individuals with cardiovascular disorders, hypertension and diabetes.

The provision of goods by Zentec Trading 37 CC is subject to availability. Zentec Trading 37 CC will notify me immediately in writing in cases of unavailability and refund me in full within 30 days after the date of such communication.

CANCELLATION POLICY

I acknowledge that I may cancel my order at no charge before an order is dispatched.

I am allowed to cancel my order within 3 days of being placed if the order has not already been dispatched.

Once an order has been dispatched, the shipping and handling fee will not be refunded. I may cancel my order by contacting Nasera on 0313011610.

Cancellations requested after items have been dispatched and have been delivered, will be treated as a return.

From the date of delivery, I have 7 calendar

days to return eligible items in my order for exchange or refund with no re-stocking fee subject to the Returns and Refunds Policy. After this 7 calendar day period Zentec Trading 37 CC reserves the right to refuse a return or exchange.

DAMAGED IN TRANSIT

I accept that Zentec Trading 37 CC takes extreme care in packaging and have a format that has worked for many years and continues to work, but cannot guarantee that an item/s will not be damaged in transit. It is my responsibility to ensure that I have inspected the item/s at the time of delivery and that the item/s received are in good order and condition.

RESERVATION

Products cannot be reserved by a user to be bought at a later time. Placing an item in your cart without processing the payment for the order will not lead to a successful order being placed nor the reservation of (an) item(s). If an item is listed as "on hold", this means that a user currently has the last of these items in their ZENTEC TRADING 37 CC shopping cart. If their cart expires without payment being made, this item will be released back onto the website for sale.

TERMINATION OF SUSPECTED FRAUDULENT ORDERS

ZENTEC TRADING 37 CC reserves the right to cancel or refuse to fulfil any order that it suspects of being fraudulent. This includes but is not limited to instances of suspected stolen credit cards and abuse of referral programme incentives. On occasion, a Client Concierge may request a copy of your official identification document or the front of your credit card to verify the transaction with the relevant bank. ZENTEC TRADING 37 CC may cancel any order where the necessary documentation is not provided in a timely manner (usually within 24 hours). In the event of a fraudulent purchase being placed with ZENTEC TRADING 37 CC, cardholders will be advised to initiate a chargeback via their bank in order to be refunded. ZENTEC TRADING 37 CC does not process refunds for orders suspected of fraud.

SPECIAL ORDER GOODS

In accordance with Section 42 of the Electronic Communications and Transactions Act, the 7 day return/ refund policy is not applicable to where audio or video recordings or computer software were unsealed by the customer and to customer made/ special order goods. In the event that a special order is cancelled we reserve the right to levy a reasonable cancellation penalty based on costs incurred by us at the time of cancellation.



GENERAL CONDITIONS

Service Disruption

ZENTEC TRADING 37 CC reserves the right to limit or discontinue the functionality of the site. While we strive to be online continuously, we cannot exclude cases in which the webpage may be unavailable. In rare cases this may cause data loss.

ZENTEC TRADING 37 CC cannot be held liable for cross-browser incompatibilities that cause checkout or payment failures. We recommend that you browse with Google Chrome, Safari or Firefox.

Intellectual property

ZENTEC TRADING 37 CC and participating vendors retain all copyright and other rights to services, as well as listings, information, images, videos, and databases (the "Property Protection"). A modification, reproduction, publication, disclosure to third parties and/or exploitation of the protected property without the prior written consent is expressly prohibited by ZENTEC TRADING 37 CC.

The Protection of Data

Please see our Privacy Policy for more information on the policy of protecting user data and privacy.

Termination/Cancellation of Orders

ZENTEC TRADING 37 CC reserves the right to cancel or refuse to fulfil any order it suspects of being fraudulent. This includes but is not limited to instances of suspected stolen credit cards and abuse of referral programme incentives. On occasion, a Client Concierge may request a copy of your official identification document or the front of your credit card to verify the transaction with the relevant bank. ZENTEC TRADING 37 CC may also refuse to refund you on the basis of transaction being suspected as fraudulent – you may then initiate a chargeback process from your bank if you wish to receive a refund.

Changes in General Conditions

ZENTEC TRADING 37 CC reserves the right to revise these terms from time to time. If you disagree with the general terms we do not recommend use of our service. You will be required to accept the T's & C's every time you transact on our website.

We reserve the right to ban any individual uploader or website domain from using our services for any reason.

DECLARATION

By submitting an order, I hereby declare that I have read, understood and accepted without exception all of the terms and conditions stipulated below:

I am an adult of at least 18 years of age.

I warrant that I am the legal holder of the credit card which details I supply to you for the purpose of payment for the requested order.

By purchasing from Zentec trading 37cc I agree to and accept that I take the full responsibility howsoever arising known or unknown, foreseen or unforeseen for using these products and that Zentec trading37cc assumes no liability of whatsoever nature no matter how arising for my use of the supplied products.

I accept that my orders are shipped entirely at my own full risk and that I am responsible for determining and abiding by my countries laws regarding the importation of your products.

I understand that any charges that my bank/credit card company may levy in respect of an international transaction are in terms of my contract with them and have nothing whatsoever to do with Zentec trading37cc.

I accept that any product packaged in a format not suitable for mailing will be repackaged in a mailable format. Having read, understood and accepted all the terms and conditions under which Zentec trading37cc is prepared to accept and process my order, I acknowledge that there can be no reason of whatsoever nature, no matter how arising which would justify me instituting a charge back claim with my credit card company in respect of the order I have placed with Zentec trading37cc and that therefore any attempt to do so would constitute an act of credit card fraud on my part, which I accept Zentec trading37cc will deal with accordingly.

By submitting my credit card details I acknowledge that I have read, understood and freely accept all the terms and conditions of sale as outlined and stated above.